

INFORMATION NOTE ON PERSONAL DATA PROTECTION

1. Explore Romania Travel Agency complies with the legal provisions on personal data protection and enforces technical and organizational measures aimed at protecting all operations that deal – directly or indirectly – with personal data, preventing unauthorised or illegal data processing and accidental or illegal losses or destructions.

2. Explore Romania Travel Agency processes your name and first name, residence, gender, date of birth, citizenship, signature, telephone/fax number, address, email, banking details, image, voice, personal digital number, series and number of identity document/passport through automated/manual means for the purpose of offering or providing accommodation and tourism services.

3. Explore Romania Travel Agency uses the personal data for: processing the orders of tourists so as to be able to offer and provide tourist products in the country and abroad, complete orders, contracts, tax documents and all categories of travel documents, online or card payment/cash-in operations under the standard security requirements applicable to this type of transactions, solve requests, questions or complaints from customers, contact customers (by mail, email, fax, telephone or other means of communication), register information about customers in order to offer them discount and loyalty policies, send the personal data to contractual partners and other providers of tourism services, both internal and external so as to book and provide the services requested by such customers.

4. We do not use personal data for automated processing or for profiling purposes. We never make automatic decisions about you. We use technical means to store data securely. We do not process data for secondary purposes that are incompatible with the purpose of their collection.

5. Since the enforcement of the General Data Protection Regulation you have the following rights:

The right to information – you may ask for information about the activities related to the processing of your personal data;

The right to rectification – you may rectify or complete inaccurate personal data;

The right to have your data deleted (“the right to be forgotten”) - you may get your data deleted if their processing was illegal or in other cases provided by law;

The right to limit processing – you may ask to limit the processing if you contest the accuracy of such data and in other cases set forth by the law;

The right to opposition – you may especially oppose to your data being processed based on our legitimate interest;

The right to the portability of your data – under certain circumstances, you may receive the personal data that you provided to us in a format that may be read automatically or you may ask for such data to be sent to a different operator;

The right to file a complaint – you may file a complaint with regard to the data processing method with the National Authority for the Supervision of Personal Data Processing;

The right to withdraw your consent – if processing is based on your consent, you may withdraw it any time. Such withdrawal of consent will only produce effects in the future, all data processing done before the withdrawal remains valid;

Additional rights related to automatic decisions: you may ask and obtain human intervention with regard to such processing, you may express your own point of view about it and you may contest the decision.

I,, this day of have fully acknowledged and understood this information note.

Traveller's signature: